

Conditions for warranty of damaged items * (You should read for your own rights and benefits)

- We will consider repair first if there is any damage that cannot be repaired or compensated. The company will consider insurance for damage from moving up to 20% of the service fee and the actual cost of the damage of such items, which the claim party will assess and estimate the value for compensation.
- In case the service area is not in Bangkok and its vicinities, the amount of insurance for damage from moving costs is up to 10% of the service fee **Terms and conditions apply by the company.
- The company is not involved in the case of lost items. It will guarantee only damaged items from the actual moving on site only.
- Damage caused by work, such as caused by accidental, unintentional, or employee's mistake in the work (accident) will explain force majeure. The compensation will be based on actual and actual damage in the budget of the warranty limit.
- damage caused the claiming party will assess and assess the value for compensation according to the amount of damage incurred in the maximum liability limit of not more than 20% of the actual service price. In the event that the service area is not in Bangkok and its vicinities, the maximum insurance amount for damage from moving costs is 10% of the service charge **Terms and conditions apply by the company.
- The company guarantees damages that are in the period of work of employees from the company only. Therefore, checking things Must be completed before the job is completed. And when the job is done, the company will have documents for customers to sign off insurance. If the customer has a signature It will be considered acceptance of the company's service work. And after that, the company will not guarantee any damage incurred in all cases.
- Damage insurance It is the responsibility and obligation of the Company in all respects, subject to the conditions specified by the Company.

The stuff doesn't guarantee for damaged or missing, including services and the entire working period are as according.

1. **Personal valuables**, such as valuable things important things Items of sentimental value, which cannot be replaced are as follows:
 - 1.1 Valuable items such as banknotes, money, gold, diamond, gem jewelry Mobile phones, wristwatches, rings, branded bags, tablets, laptop, Various brand-name clothing items or brand name the things, etc.
 - 1.2 Important items such as personal documents official documents Diplomatic documents, land title deeds, important documents, etc.
 - 1.3 Things of sentimental value Rare collectibles, works of art, amulets, Buddha images, bowls, antiques, woodwork, antiques, stucco work, vases, etc.
 - 1.4 Irreplaceable items such as gifts from important people, animals, plants . The customer must be responsible for the storage by himself only. Because the company will not be involved with the item if it is lost or damaged for you in any case.
 - 1.5 Items that cannot be bought in the market which we will consider the repair first If possible, we will order the closest thing. And finally, if you really can't find it the company will not be responsible for those items for you. or repaired as in the condition as can be repaired the procurement and repair will be within the budget of 20% of the service charge and the actual cost of the damage of the item will be assessed by the claiming party and valuing the compensation. If any work is not in Bangkok and surrounding area, the maximum amount of insurance against moving costs is 10% of the actual service fee. *Conditions are as specified by the company only*
2. **Anything that is packed into boxes**, whether it's the company's crew packing into boxes or the customer's packing into the boxes themselves. We have no responsibility or warranty for any damage or loss. However, we will pack the best in the box.
3. **Items that you pack or put in the box yourself**, the company has no involvement or warranty with any of these items to you under any circumstances. So, you should let us pack it for you. for the birth Easy damage such as glass, photo frame, computer, fax, copier, etc. except documents, you can pack them in the box by yourself.
4. **Fragile or corroded items**, such as plastic that has been exposed to the sun to crisp. rusty iron the company will not be responsible or guaranteed to you in any case
5. **If items had damage before**, items that are already damaged, or items that are lost or damaged that are not caused by the work of our employees. The company will not be involved with those items if they are lost or damaged in any way
6. **Types of furniture styles that are not in responsibility** by non-standard furniture, moving furniture poses a risk, unconventional furniture styles, wrinkled furniture. The company is not responsible for the following.
 - 6.1 Wooden furniture, teak furniture, Makah wood furniture, Padauk wood furniture, antique wooden furniture, nailed wood furniture IKEA furniture the

* Note * All conditions are in accordance with the company only. The company may change. There is no need for prior report

company is not involved in or under any circumstances warrants against damage, damage or loss of these items

6.2 Furniture that does not conform to conventional furniture such as handcrafted furniture, custom built furniture, refurbished furniture or parts, refurbished furniture. If the technician team is unable to assemble as before or if there is any damage or loss, the company will not be involved in any responsibility or warranty for these items to you in any case. all

6.3 Fragile, corroded, or framed furniture, such as furniture that has been soiled by water. Furniture that has been disassembled and assembled many times, the company has no involvement or warranty with these items for you under any circumstances

7. **Details of all items that are not covered by the company's responsibility or warranty.** The company will not be classified as a guarantee or in the scope of responsibility in all cases, regardless of any of the following cases.

7.1 Items weighing more than 50 kg, such as safes, grand pianos, fish tanks, server cabinets, inkjet machines, machinery, log furniture. heavy marble table Latex mattresses, compressed foam mattresses, etc. The company has no involvement or warranty with these items for you in any case

7.2 All kinds of electrical appliances the company will not provide any damage warranty. or lost to you in any case. However, we will keep wrapping protecting or move it as carefully as possible

7.3 Electrical system electronic equipment system Various electrical appliances that cannot be used normally The company will not be responsible or not involved in these items for you in any case

7.4 We do not have any guarantees regarding the transportation of machinery and vehicles such as motorcycles, cars, machines, industrial machines, etc.

7.5 The stuff have special size or larger than normal size The company will not be responsible for damage to these items for you in any case, for example, TV size over 65 inches, picture frames over 40 inches, mirrors over 30 inches, sofa 4 seats. , log table, refrigerator 18 queue or more , server cabinet, safe deposit box, marble table, table tennis table, snooker table, or in the event that there is over large size of items, the size is longer than the entrance of that place or beyond the truck's loading area. The company reserves the right to place it at that point where the item can be placed as far as we work. In which the customer must accept the placement of us and the customer must be hired or operated by a special skilled technician to bring in special items by the customer only etc.

7.6 Something that is particularly thin The company will not be liable for damage or damage to these items for you in any case, for example, TV thinner than 10 mm, glass thinner than 5 mm etc.

7.7 The item that was photographed is not full or the customer has not taken a full photo. If there is damage, the company will not have any warranty.

7.8 Fragile, corroded, or framed items such as old refrigerators, old washing machines, old freezers, old appliances The company has no involvement or warranty with any of these items to you under any circumstances

7.9 In the event that you don't remove items or clear small items out from appliances such as tables, cabinets, refrigerators, etc., and it appears later that there is damage. The company will not be involved with these items if they are lost or damaged to you in any case

7.10 Parts of furniture or electrical appliances or items that are not available in the market or any modified items which are in accordance with the above.

We will consider the repair first. *In the case of items damaged by actual employees on the job site only* and in the end, if they can't really find it, the company will not be responsible for those items for you. or repaired as in the condition as can be repaired the procurement and repair will be within the budget of 20% of the service charge and the actual cost of the damage of the item will be assessed by the claiming party and valuing the compensation. But if any work is not in the Bangkok area and its surroundings, the maximum amount of insurance for damage from moving costs is 10% of the actual service fee. *Conditions are as specified by the company only*

8. **Any scratched** such as scratches, wear marks, abrasions, dents at various points, tearing, whether it is furniture or the building, the company will not be responsible for the following.

8.1 Scratches, corrosion, abrasions, dents, every piece, every point, the company will not be responsible for you in any case. However, we will try to protect it as best we can

8.2 Scratched paint, corroded paint, every piece, every point, the company will not guarantee you in any case. We will try to protect the customer as best as possible.

8.3 Stains, such as coffee stains, tea stains, water stains, blood stains, dirt marks, the company has no involvement or warranty with these items for you in

any case

8.4 Stains, such as coffee stains, tea stains, water stains, blood stains, dirt marks, the company has no involvement or warranty with these items for you in any case.

9. **Laceration**, the company will not be involved or have no warranty with these items for you, in any case, with damage from tearing such as cloth, cotton, clothing, mattresses, paper, wallpaper. However, we will try to prevent the best for you.
10. **About the building**, the company has no involvement or warranty for you in any case related to the house or building such as damage on the floor, ceiling, wall, or walls, doors, screens, windows, cages. Windows, curtains, stairs, elevators. The company will protect the area for customers the best.
11. **If working out of our plans that set from team** or the customers set the plans for our mover to operate in accordance with the direction of the customers, which the company will not be responsible for lost or damaged items. Including the duration of work and service as well, in any case
12. **In the event that there is a damaged item that needs to be claimed** Must notify our staff at the job site at that point and then at that time. In the event that you do not want us to remove the packing, whether it is any utensils that are in the box or wrap. The company reserves the right not to be responsible or involved in this case. If lost or damaged because it is beyond our responsibility and will be considered complete and correct.
13. **The scope of the warranty limits** Indemnification in the amount of 20% of the cost of service and the actual cost of the damage of such items, which the claiming party will assess and determine the indemnification value. Any service that is not in Bangkok and surrounding areas the amount of damage insurance will be reduced to 10% of the service charge.
14. **Paid for premium warranty** If you need to buy more warranty with us, must inform us before bidding. The company will increase the warranty premium by piece at 7% of the actual item value according to the price you have informed
15. **In the event of any wrongdoing that is contrary to the conditions of the Company**, the Company will not be involved in any way. If there is clear evidence of wrongdoing and contrary to the conditions of the Company, we are happy to allow customers to blame the wrongdoers and the company is willing to cooperate and provide information as well.

Products forbidden to move

- 1 object and pornography
- 2 drugs to blame
- 3 Bonds, interest bonds, fake bonds
- 4 pirated products
- 5 Thai currency and foreign currency
- 6 species of reserved plants of all kinds
- 7 Tobacco, including tobacco and tobacco leaves
- 8 animals, including animal skins and organs
- 9 firearms, including parts and ammunition
- 10 war weapons
- 11 alcoholic beverages
12. Boiling gas, filling the tank, breaking down
- 13 dangerous chemicals

*** Note * All conditions are in accordance with the company only. The company may change. There is no need for prior report**